



COVID-19 Prevention: Information for the Public Retail and Grocery Stores

With the reduction in COVID-19 infections in Los Angeles County, retail and grocery stores and shopping malls can operate with no social distancing or capacity restrictions.

For all visitors

Retail shops, grocery stores, and shopping centers may have their own rules in place for the safety of staff, customers, and the community. For example, some stores may ask you to confirm your vaccination status or require that all visitors, regardless of vaccination status, wear a mask. Stores may limit entry or have closed fitting rooms. All customers must follow the rules set by the store.

If you are fully vaccinated¹ and want added protection from COVID-19, follow any of the best practices below. It is strongly recommended that you wear a mask at indoor public spaces.

If you are NOT fully vaccinated: requirements and recommendations

Note that adults and children who are not vaccinated must follow the requirements:

- **You are required to wear a mask indoors. In addition, you are required to wear a mask outdoors if that is the policy of the venue.**
 - This does not apply to children under 2 or anyone who has been told by a doctor that they cannot wear a mask safely. Most people with underlying conditions, including those with asthma can and should wear a mask. To learn more about mask wearing visit ph.lacounty.gov/masks.
 - If you are in a setting where you are in close contact with other people who may not be fully vaccinated, consider using a higher level of protection, such as “[double masking](#)” (wearing a cloth mask over a surgical mask) or a respirator (e.g., N95 or KN95). This is especially important if you are in an indoor or crowded outdoor setting.
 - You are allowed to take off your mask while doing certain activities such as when you are actively eating or drinking.
- **It is recommended that you wear a mask in crowded outdoor shopping centers.**
 - This is especially important while waiting in line, for example to enter, exit, use the bathroom, or buy food.
- **It is recommended that you maintain social distancing.**
 - Avoid crowding and stay at least 2 arms lengths away from others (about 6 feet) if possible.
 - If you have small children with you, keep them close by so that they are away from others.
- **It is recommended that you practice good hand hygiene.**
 - Wash your hands frequently with soap and water or use hand sanitizer with at least 60% alcohol.
 - Avoid eating and touching your face with unclean hands.

Many of us have missed shopping in person this past year – Learn more about keeping safe & preventing the spread of COVID-19 at ph.lacounty.gov/reducerisk.

¹ You are considered fully vaccinated against COVID-19 two (2) weeks after: the second dose of a Pfizer or Moderna COVID-19 vaccine series, a single dose of Johnson & Johnson COVID-19 vaccine or you finished the series of a COVID-19 vaccine that has been listed for emergency use by the World Health Organization. See ph.lacounty.gov/fullyvax web page for more information.

